

Summary table of 2024 assessments on Excel Level 2 & 3 training modules

Average scores from the Satisfaction Questionnaire (1 to 4 scale)

| Evaluation criteria | 2024 average |
|------------------------------|--------------|
| Relevance to objectives | 3,6 |
| Teaching methods used | 4,0 |
| Clarity of explanations | 4,0 |
| Work pace | 3,6 |
| Support documents | 3,8 |
| Post-training implementation | 3,5 |
| Overall assessment | 3,9 |

(*) Feedback from 90 trainees in 2024

